

POSITION DESCRIPTION

Role:	Salesforce Developer
Employment Type:	Fixed-term 18 months, Full-time
Business Unit	Information Technology
Position reports to:	Digital Services Manager
Salary range:	\$100,000 – 110,000 base plus super
Direct Reports:	Nil
Location:	Carlton Melbourne, VIC or CBD Sydney, NSW
Company overview:	SANE is Australia's leading NGO for complex mental health. We are a medium-sized organisation (100 people with 60 volunteers) but we are driven, passionate and engaged. Our vision is an Australia where people affected by complex mental health issues live long and fulfilling lives, free from stigma and discrimination. We provide unique mental health services to those most in need, including counselling, peer support, groups, online forums and art programs. In addition, we educate, reduce-stigma, advocate and drive systemic change.
Position contact:	Name: Tina Stoian Email: Tina.Stoian@sane.org

POSITION PURPOSE

The Salesforce Developer will support the delivery of innovative digital mental health services to the community using Salesforce HealthCloud and Experience Cloud. As the Salesforce Developer you will analyse project objectives, design, build and implement Salesforce applications. You will use out of the box solutions where possible and create custom solutions where needed, including working with external partners where required.

KEY FUNCTIONS

Key Relationships

- Head of Service Delivery / Service Managers
- Head of Technology
 - Director of Finance and Technology
 - Innovation and Impact Team
 - Fundraising Manager

ESSENTIAL REQUIREMENTS

Key Accountabilities

- Meeting with project leads to interpret, design and build system enhancements.
- Configuring solutions within the Salesforce platform.
- Designing, coding, and implementing Salesforce applications.
- Testing the stability and functionality of the application.

- Troubleshooting and fixing bugs.
- Writing and maintaining technical documentation and process flows.
- Maintaining the security and integrity of the application software.
- Collaborate with teams to ensure appropriate quality assurance methods are applied through systems life-cycle: development, testing, pre-production and implementation.

Skills & Expertise

- Demonstrated Salesforce experience 2 to 3+ years developing on the platform
- Demonstrated experience gathering and documenting detailed requirements
- Understanding of relational databases and good experience of SOQL
- Proficient with Microsoft Office 365, including MS Teams and SharePoint
- Strong interpersonal, verbal, and written communication skills
- Strong attention to detail, strategic mindset
- Self-starter, motivated, action oriented and a can-do attitude
- Strong interpersonal skills and the ability to relate to your team members at all levels
- Ability to translate ideas into exploring technical requirements and deliver outcomes
- Proven track record of problem solving
- A demonstrated entrepreneurial spirit with a can-do attitude and growth mindset

Qualification and Experience

- Bachelor's degree in Information Technology or equivalent relevant Tertiary qualification

HIGHLY DESIRABLE

- Salesforce certifications highly desirable
- Formal project management training or qualifications
- Experience with MuleSoft desirable

BENEFITS WORKING AT SANE

- Hybrid working model
- Family friendly workplace
- Sydney or Melbourne based
- Work with great people and help us deliver meaningful outcomes for the community in a small, agile and innovative team.
- NFP salary packaging benefits

PRE-EMPLOYMENT CHECKS

All appointments to SANE are subject to reference checks, criminal record checks and Working with Children Check. You may also require a NDIS Worker Screening Check.

Date PD Adopted:	March 2023
PD Review Date:	March 2025